Remembering Sam Lillard

Mr. Samuel “Sam” F. Lillard lived a full and active life. After graduating from Lynchburg College in 1957, he left Virginia to serve in the United States Army. He completed his MHA from Virginia Commonwealth University/Medical College of Virginia in 1965, and served as administrator at Richmond Memorial Hospital for nearly 30 years. Prior to his retirement, he was the administrator at Bon Secours Richmond Community Hospital.

Sam served on various boards in the Richmond area, including the Richmond Behavioral Health Authority and the Capital Area Health Network. He received the 2012 “Making A Difference” award from the Capital Area Health Network, an award that was very special to him. He volunteered and used his expertise to help at-risk groups, children and people with mental illnesses to ensure they received quality care.

Sam passed away in January 2013. We were recently notified that he remembered the Department with a very generous bequest. We sincerely appreciate this generous gift, which will assist the Department in countless ways to continue to prepare the kind of exceptional leaders that our community has come to expect from this top ranked program.

If you have an interest in more information about an opportunity to support the department, please contact Beth Williamson Ayers at: bwayers@vcu.edu or call (804)828-8662.
Sheldon Retchin, MD, MSPH, an Affiliate Professor in the Department, was invested as the inaugural Seymour and Ruth Perlin Professor of Health Administration and Internal Medicine at a dinner at the Cosmos Club in Washington, DC, May 1. The Professorship, the first to be established across two schools on the MCV campus, was endowed by Drs. Jonathan and Donna Perlin in honor of his parents, Dr. Seymour and Ruth Perlin. Dr. Jonathan Perlin, Chief Medical Officer & President, Clinical Services, of HCA in Nashville, is a 1997 graduate of the MSHA program. He also received MD and PhD degrees from VCU. Dr. Donna Perlin is also a VCU MD alumna. Dr. Retchin is the Senior Vice President for Health Sciences at VCU and CEO of the VCU Health System. As both an accomplished physician executive and a well-published scholar, Dr. Retchin is an excellent first Perlin Professor, reflecting the goals of the professorship to support cross-disciplinary scholarship and collaboration between the Department of Health Administration in the School of Allied Health Professions and the Department of Internal Medicine in the School of Medicine.

The R. Timothy Stack Professorship was created to honor Tim Stack (MHA ’77), who died in July 2012 after a brief illness. Tim's experience at VCU launched him on a long and successful career in healthcare, culminating in his role as President and CEO of Piedmont Healthcare in Atlanta, GA. Dr. Michael J. McCue was selected as the inaugural R. Timothy Stack Professor. Dr. McCue's area of expertise is healthcare finance. His research includes the impact of Medicaid on various aspects of a healthcare organization’s financial health and medical loss ratios of insurance companies. Dr. McCue has been recognized for his work by the Healthcare Financial Management Association, the Academy of Management, and the American Hospital Association. This spring, he and co-investigator Mark Hall from Wake Forest University testified before a U.S. Senate subcommittee on the results of their Commonwealth Fund supported work on medical loss ratios. On May 7, the Department hosted a celebration of Tim's life and career, and Dr. McCue's appointment as the inaugural Stack Professor at the Atlanta home of Tim's widow, Mary. In addition to Tim's family and friends, there were a number of
guests from his Piedmont family as well as five Atlanta area alumni (some of whom worked with Tim at Piedmont). The Department was represented by Dr. Cindy Watts, Ann Johnston and Beth Williamson Ayers in addition to Dr. McCue, his wife, Diane, and their two daughters. It was a special evening. We are very proud to be able to honor Tim Stack for his many contributions to the healthcare industry and longtime support of the Department, and to acknowledge Dr. McCue's finance expertise and scholarship.

Pictured (l to r): Dr. Cindy Watts, Mrs. Mary Stack and Dr. Michael McCue

- The Virginia Museum of Fine Arts in Richmond was once again the location for the Paul A. Gross Spring Landmarks in Leadership alumni event on April 16. The evening was a dual celebration of the Department’s 65th anniversary and the retirement of former Department Chair Stephen S. Mick, PhD, FACHE. Current Department Chair, Dr. Cindy Watts gave a brief history of the Department and the Grant House to the over 100 friends, family, department members, and alumni in attendance. Dr. Cecil Drain, Dean, School of Allied Health Professions, presented Dr. Mick with several SAHP mementos. The Department presented him with an engraved captain’s rocking chair. Dr. Mick delivered a poignant farewell address that included an overview of his healthcare experiences over the years and what he sees as the future of healthcare in the United States.

Dr. Cindy Watts gives Dr. Steve Mick a hug after his farewell speech as his wife, current Department members and alumni applaud him.
• In April, three Faculty from the Jean Moulin University in Lyon, France, Dr. Christophe Pascal, Dr. Jean-Baptiste Capgras, and Dr. Nicolas Guilhot visited the Department. All three men belong to IFROSS (Institute de Formation et de Recherché sur les Organisations Sanitaires et Sociales, or in English: Institute for Education and Research on Health and Social Service Organizations). In existence for over 20 years, IFROSS is one of France’s most prominent and successful training programs in health services management. Over the last eight years, Dr. Steve Mick and several of our masters’ students have spent their summers working at IFROSS. The faculty visit was for the purpose of developing a more long-term and extensive exchange relationship between our two units. Their Grant House visit included meetings with faculty and a presentation about IFROSS and the French health care system.

• The AcademyHealth Research meeting was held in San Diego, CA in early June. Drs. Jan Clement, Gloria Bazzoli, Jami DelliFraine and Laura McClelland attended the conference along with two of our current doctoral students, Jennifer Early, who participated in a student competition and Jaya Khushalani, who presented a poster at the event. Drs. Clement, DelliFraine and McClelland also presented posters. Many HAD alumni were in attendance: Hui-Min (Esther) Hsieh (PhD ’10) presented a paper and a poster; and Hsueh Fen Chen (PhD ’08), Abby Kazley (PhD ’06), Xinliang (Albert) Liu (PhD ’12), Chun Chieh (Anna) Lin (PhD ’10), Pam Spain (PhD ’05), Mei Zhao (PhD ’04) and Reethi Iyengar (PhD ’11) all presented posters. Approximately twelve alumni attended a dinner hosted by the Department during the event.
• Drs. Cindy Watts and Dolores Clement and External Affairs Director, Beth Williamson Ayers attended the Spring VHHA/VHREF Conference in Williamsburg, VA. Two of our alumni, Ashley Clary (MHA ’07), Director of Neuroscience at Sentara’s Norfolk General Hospital and Rob Marmerstein (MHA ’10) Associate Chief Operating Officer at HCA’s Lewis Gale Regional Health System received Early Careerist awards at the ACHE luncheon. One of our Preceptors, David Budinger from McGuire VA received a Senior Career award.

Pictured (l to r): David Budinger, Ashley Clary and Rob Marmerstein

• In April, the MHA Class of 2015 hosted Family and Friends Day at the Crowne Plaza Hotel. More than 150 faculty, staff, students, family members and friends attended the event where they were treated to a dinner buffet and a program that included faculty and student awards along with a lot of fun. A big thank you to Nathaniel Arnold (MHA ’15) for pulling the event together and serving as the emcee for the night. The Class of 2015 presented the Jerry L. Norville Outstanding Educator Award to Dr. Dolores Clement and the Dolores G. Clement Outstanding Advisor Award to Dr. Cindy Watts. The Class of 2016 presented a Faculty of the Year Award to adjunct faculty member, Dr. Bob Weisburger (MSHA ’08).

• During the first week of April, the MHA residents returned to the Grant House for their oral comprehensive exams. To show our support and encourage the students during this busy week, the Alumni Advisory Council attended and sponsored a luncheon for the residents. Sincere thanks to the following AAC members for their support: Jon Grimes, Eric Young, Thelma Baker, Terrie Edwards, Matt Gulley and Jeff Harrison. The luncheon was well attended and the students appreciated the opportunity to visit with alumni.

• The Grant House will welcome 19 new MSHA students who will join the second year students and begin their fall semester during the on-campus session July 18-24. Once again, the incoming class comprises physicians, nurses, pharmacists, and other clinicians, as well as students with business and other backgrounds.

• In early June, the Department took part in the VCU Health Professions Career Exploration summer program for undergraduate college students, also known as the Pipeline Program. During the mornings of the two-week program, students participated in various skill-building activities. In the afternoons, they rotated through each of the nine departments of the School of Allied Health Professions. In the Department of Health Services, we took the students on a tour of several departments at the VCU Health
System (laundry, biohazard disposal, and the cafeteria) and then returned to the Grant House to discuss a case involving a new policy about where scrubs can be worn. The nineteen college sophomores and juniors were very engaged, and at the end of the program several expressed their interest in learning more about a career in health administration. You can see more photos of their visit here on the School’s Facebook page.

Class of 2016 student Tiasha Bhowmik (standing) served as the Department’s ambassador for the Pipeline Program.

**Alumni News**

- A newly-constructed faculty residence facility on the University of Georgia's campus in San Luis, Costa Rica will be named in honor of [Paul A. Gross](#) (MHA ’64), a 1961 UGA alumnus. Paul is a longtime supporter of UGA Costa Rica. The naming is in recognition of his support of the international residential center and the UGA Costa Rica Program in general.

- [Mr. Jeff Dorsey](#) (MHA ’73), retired President and CEO of HealthONE, LLC in Denver, CO, returned to the Department the first two weeks in April to serve as the Executive in Residence. During his week with us, Jeff shared his expertise in the classroom and with students individually about the residency year, the field of practice, and the role of leadership. He also made a Lincoln-inspired presentation on leadership to the Grant House community, as well as a presentation about his work in China with Tommy Frist developing a new hospital.

- [Lisa Valentine](#), FACHE (MSHA ’99) was named Chief Executive Officer of Summerville Medical Center in May. She most recently served as the Chief Operating Officer and interim Chief Executive Officer at Henrico Doctors’ Hospital in Richmond, VA. Lisa oversaw the multi-campus enterprise of three hospitals, two ambulatory surgery centers and a freestanding emergency department. As COO, Valentine was responsible for strategy development, physician relations and operations for the Forest Campus, a 340–licensed bed acute care hospital. She led the development of a new 95,000 sq ft. medical office building, recruited and integrated more than 50 primary care and specialist physicians, and successfully led the team to obtain a Virginia Certificate of Need for a $78 million hospital expansion.

- Earlier in June, [Laura Hennum](#) (MSHA ’07) joined St. Rose Dominican Hospitals in Henderson, NV as Chief Strategy Officer. As CSO, Laura will be responsible for building the service area’s market share, brand recognition, and profitability. Additionally, she will oversee and implement an effective strategic planning process for the Nevada service area and establish effective growth and business models to be successful under health care reform.
• **Jon Thompson**, PhD ('95) Professor and Program Director, Health Services Administration Program, James Madison University, braved the snowy Virginia winter to join the first year PhD student seminar to present and discuss, "Perspectives on Career Paths and College Teaching."

• **Wes Campbell** (MHA '98) has returned to VCU for his PhD with a health administration emphasis in the School of Allied Health Professions PhD program. Because the program is largely online, Wes won't have to commute too often from his position as Chief of Clinical Operations for the UVA Physicians Group in Charlottesville, VA!

• **Debra Draper** (PHD '00), Director, Health Care Government Accountability Office, was quoted in a *New York Times* article on the doctor shortage and its impact on delays at Veterans Administration hospitals. You can read the article [here](#).

• **Raleigh Heard** (MHA '01) has accepted a new position with Sheridan Healthcare in Sunrise, FL as Vice President of Radiology Operations. He will focus on the development and growth of the Radiology Division and oversight of the Radiology Operations support team. Prior to joining Sheridan, Raleigh was Senior Vice President for Practice Development and Practice Operations at Eagle Hospital Physicians in the Atlanta area.

• **Brett Butler** (MHA ‘09), Administrative Director for Planning and Medical Economics for Bon Secours Virginia Health System, was named one of the best 15 Richmond Care Leaders Under 40 in the premier issue of *Our Health* magazine.

• **Tracy Kemp Stallings** (MSHA '95) was recently named the recipient of the 2014 Bernard L. Savage Community Service Award by the Chesterfield Business Council of the Greater Richmond Chamber. The award recognizes individuals who have "gone above and beyond the call of duty in their profession to significantly contribute to the Chesterfield County community." Tracy is the Chief Operating Officer of HCA Virginia's Johnston-Willis Hospital in Richmond, Virginia.

• **Chris Pierson** (MHA ’10) has accepted a new position as the Director of Patient Care Services at Sentara Leigh Hospital in Norfolk, VA. Chris spent the last five years as the Director of Business Operations for the Women’s and Children’s Service Lines at Mary Washington Hospital in Fredericksburg, VA.

• **Tri Tang** (MHA '06), Assistant Vice President, Administration at CMC-NorthEast, Carolinas HealthCare System was awarded the ACHE NC Regent Award for Young Careerists. She says, “I give much of the credit to the great education and training I received at VCU.” Congratulations Tri and many thanks for the compliment!

• **Eric Badger** (MHA ’12) is now a Medical Service Corps Officer in the United States Air Force.

• **Drew Walker** (MHA ’14) has accepted an assistant administrator position with OrthoVirginia in Richmond.

• **Bridget Fitzpatrick** (MHA '14) will be Manager, Regional Referral Center for Ochsner Health System in New Orleans, LA.

• **Mary Ellen Mooney** (MSHA ’09) is the new Director for the Texas Cord Blood Bank. She was recently nominated for the Woman of the Year for the Leukemia & Lymphoma Society by the Sarah Cannon Cancer Center in Nashville, TN.
• **Irwin Beverly (I.B.) Heinemann** (MHA '61), passed away on April 12, 2014. I.B. served in the Army in the Korean conflict, then came to Richmond where he received his Bachelor’s and MHA degrees from VCU. He did his administrative residency at Carilion Roanoke Memorial Hospital in Roanoke, VA. He was a licensed nursing home administrator and a Fellow with the American College of Healthcare Administrators. I. B. was President of Novant Health Prince William Medical Center from 1964-1967, Administrator of the Roanoke Memorial Rehab Center from 1968-1972, and Executive Vice President of Carilion Clinic from 1972 until his retirement in 1995. The Department appreciates his friendship and support over the years.

• **Charles (Charlie) Muse Ewell** (MHA '64), passed away on April 16, 2014. Charlie received his B.S. degree from the College of William and Mary and his MHA degree from VCU. He received his Ph.D. in management from the University of Wisconsin, Madison. Charlie worked in hospital management and as a consultant with Booz, Allen & Hamilton early in his career. He also worked with Arthur Young (Now Ernst and Young) where he helped create American Healthcare Systems, now Premier, Inc. In 1986, he founded the Governance Institute, a subscription-based publishing business that provides education and research services to boards. Since its inception, the Institute has worked with board members in over 2,000 of America's hospitals and medical centers. Charlie published over 50 articles and several books on management and governance strategy. He lectured at the University of Wisconsin, Yale University, Ohio State University and UCLA. Charlie enjoyed his outdoor interests and his family. The Department is proud of Charlie's many contributions to the field of health administration and his support of our students and alumni.

In May, *Dr. Michael McCue* and Mark Hall from Wake Forest University testified before the U.S. Senate Committee on Commerce, Science, and Transportation chaired by Senator John D. Rockefeller IV. Their testimony centered on the results of a report on their Commonwealth Fund-supported work, “Delivering Better Health Care Value to Consumers: The First Three Years of the Medical Loss Ratio.” Drs. McCue and Hall were recently awarded another Commonwealth Fund grant to continue their assessment of the impact of medical loss ratio regulation on health insurers and insurance rates. You can read the MSN Money article summarizing the report on which the testimony was based here.

• **Dr. Jonathan DeShazo** was the recipient of the VCU School of Allied Health Professions Distinguished Faculty Service Award, given to a faculty member in recognition of his/her service excellence.

• At the AUPHA 2014 Annual Meeting held in June in San Antonio, TX, Dr. **Cindy Watts** was elected to a 3-year term to the organization's Board of Directors. Her term will run from 2014-2017.

• **Dr. Jonathan DeShazo** co-authored an article with SAHP PhD alumnus, Scott Clemens:


• **Dr. Gloria Bazzoli** has had a busy few months. In addition to her research with our PhD students, she has published the following articles:

  Bazzoli, GJ, Fareed, N, and Waters, TM, "Hospital Financial Condition in the Recent Recession and Implications for Institutions That Remain Financially Weak" *Health Affairs* 33(May 2014): 739-744.

Co-authored with Dr. Jan Clement:

**Student News**

- In January, **Amy Pakyz** (PhD ’14) successfully her dissertation, “Clostridium difficile Infection Occurrence in Academic Health Centers: Do Organizational Factors Matter?” Amy will be remaining in her position as an Associate Professor in the Department of Pharmacotherapy & Outcomes Science in the School of Pharmacy. **Patrick Shay** (PhD ’14) successfully defended his dissertation, "More Than Just Hospitals: An Examination of Cluster Components and Configurations," in April. He was awarded the James W. Begun Award for Excellence in Doctoral Studies. Patrick has accepted a position as an assistant professor at Trinity University. **Lynn VanderWieken** (PhD ’14) also successfully defended her dissertation, "An Evaluation of Prenatal Care Clinic Selection and the Association with Subsequent Process/Outcome Measures among Medicaid Beneficiaries" in April. Lynn has accepted a research faculty position with the University of Colorado School of Medicine, Family Medicine Department, Office of Integrated Healthcare Research and Policy. All three students graduated on May 10, 2014. Congratulations!

- The Department sent two teams to the Ohio State University Case Competition in April. The OSU competition is unique in that it is only open to first year students and it is completely student run. Teams compete by invitation only, and included groups from the University of Michigan, Xavier, Penn State, Ohio State, University of Missouri and Rush in addition to VCU. We were very well represented as evidenced by the fact that one of our teams won first place. The winning team consisted of **Michael Hanson**, **Rupal Wadhawan**, and **Erin Nelson** from the MHA Class of 2016. Congratulations to both teams for a doing great job.

- PhD student, **Jennifer Early** won second place in "The First Annual PechaKucha Student Competition: Presenting Research in Compelling Ways” at the 2014 AcademyHealth Annual Research Meeting held in San Diego, CA in early June. PechaKucha is a format for making presentations with strict limits on the number of slides that can be presented, the number of words on each slide, and the number of minutes in the presentation.

- In March, the **Second Annual VCU Clarion Interprofessional Team Case Competition** was held. Student teams representing Health Administration, Medicine, and Pharmacy presented to a panel of four faculty judges on their analysis of a fictional healthcare system struggling to adequately care for heart failure patients. **Nathaniel Arnold** (MHA ’15) was part of the winning team that went on to represent VCU at the national competition in April in Minneapolis, MN.

- The annual **MSHA Program Graduation Celebration** was held on May 7 for twenty graduates, their guests, and members of the Department. The guest speaker was Dr. **Shirley Gibson**, EdD (MSHA ’90), Associate Vice President of Nursing, VCU Health System. Graduates presented their Dennis Pointer
teaching award to Dr. Yasar Ozcan. They also made presentations to long time staff member, Carolyn Wells, who will be retiring at the end of September, and Dr. Dolores Clement, who will turn the reins of program leadership over to Dr. Ozcan in July.

Pictured (l to r): Carolyn Wells, Robert Witham, Dr. Cecil Drain and Dr. Dolores Clement

- On May 10th, the Department celebrated the graduation of 33 MHA (4 MHA/MD, 2 MHA/JD), 20 MSHA, and 3 PhD students. Congratulations and good luck!

Department faculty members Drs. Steve Mick, Jami DelliFraine, Jan Clement and Yasar Ozcan line up at the graduation ceremony.

- Doctoral students Marisa Roczen, Lynn VanderWeilen, and Amy Pakyz have published the following papers:


- PhD student Matt DePuccio will be serving as a mentor in the 2014-2015 Graduate School Mentorship Program. The program provides opportunities for undergraduate students to work directly with graduate students in a meaningful mentoring relationship. The mission of the GSMP is to expose undergraduate students to the graduate experience as they make decisions about post-baccalaureate study and transition from undergraduate to graduate student status.

**Faculty & Alumni Spotlights**

Dr. Dolores Clement joined the Department in 1988 after earning her doctorate from the University of California, Berkeley in Health Policy and Administration. She also earned a Master of Science (M.S.) in Health Systems Management from Rush University in Chicago and a Master of Arts (M.A.) in International Affairs from Ohio University. Over the years, Dr. Clement's research has focused on community health and well-being, Medicare risk contracting with HMOs, and alternative payment strategies for providers. Dr. Clement has served as Program Director of the MHA Program since 2008 and of the MSHA Program since 2005. She had previously served as Program Director of both programs from 1994 to 1997. In July of this year Dr. Clement will step down from her program leadership role to take on a set of new responsibilities. She is ACHE Regent for Central Virginia and a site visitor for the masters programs' accrediting body, the Commission on Accreditation of Health Management Education. She also serves on the editorial board of Health Administration Press, and will be part of the leadership team for the Dartmouth Health Professional Educators Summer Symposium through 2016. Thus, while Dr. Clement will no longer be MHA/MSHA program director, she will most certainly NOT be retiring! As Dr. Clement changes roles in July, Dr. Jami DelliFraine will assume the Directorship of the MHA program and Dr. Yasar Ozcan will assume the Directorship of the MSHA program.

Dr. Clement's changing role will also allow her to spend more time teaching, an activity which she loves and in which she excels, as evidenced by the fact that she was awarded the Jerry L. Norville Award for Outstanding Teaching for the fifth time this year. In addition, the MHA Classes of 2015 and 2016 joined forces to establish the Dolores Clement Scholarship to honor her years of service to MHA students. The Class of 2012 transferred their existing class gift into the fund as well. This new scholarship complements an existing Managerial Ethics award endowment that Dr. Clement and her husband, Sam, established several years ago. The Department is very grateful for the strong leadership that Dr. Clement has provided to the masters programs over the years and we are pleased to have her wearing her important new hats.
Dr. **Bob Weisberger**'s, M.D. (MSHA '08) career path has been anything but routine. Born in Czechoslovakia and raised in the Bronx, he was an English major as an undergraduate at Stony Brook University. His college employment included driving a NYC cab, waiting tables in Rockefeller Center, and serving Joe Lewis, Woody Allen, and Liberace at the Concord Hotel in the Catskills.

He began his medical studies in Antwerp, Belgium (fueled by "frits with mayo in a paper cone"). After finishing his medical degree at New York Medical College, Dr. Bob came to Richmond for an Internal Medicine residency, and discovered that the ER was his natural home. He practiced emergency medicine for 27 years, establishing a physician ER group at St. Mary's, Richmond Community Hospital and St. Francis. He served as Medical Director both for St. Francis and for the Lakeside Volunteer Rescue Squad, the latter for 30 years.

He retired from clinical practice in 2007, but at the urging of former VCU professor (and PhD alumnus) Ken White, he enrolled in the MSHA program from which he graduated in 2008. In 2008, he also had his first teaching connection with the Department, taking over Professor Bob Hurley's health policy course. He returned to the lectern in 2013, teaching the Clinical Concepts course in the MHA program. His course was so successful that the Class of 2016 MHA students gave him a special teaching award.

Along the way, Dr. Weisberger also organized three conferences on disaster medicine in conjunction with Israeli health care leaders, and organized and led three mission trips to Honduras following Hurricane Mitch. In his spare time, Bob plays a Steinway piano and follows the Yankees and the Giants. Among his greatest accomplishments are his four children and one grandchild, and the paper airplane that he launched from the third deck of Yankee Stadium. The airplane landed on the pitcher's mound to the cheering of the fans. The pitcher stopped his windup and put it in his back pocket.

**"William D. "Bill" Jacobsen**, FACHE, (MHA '89) has had a varied career in healthcare, beginning in 1981 as a Management Engineer, Materials Manager and eventually Director of Management Engineering at Riverside Healthcare System. While he was earning his MHA, Bill was President of his class and won the Cardwell Leadership Award. After graduation, Bill worked for the Virginia Insurance Reciprocal, held several Richmond-based administrative posts at Johnston-Willis Hospital, and then served several years as a Vice President with the Virginia Hospital & Healthcare Association. In the late 90's, Bill worked in a number of entrepreneurial organizations both domestically and internationally.

In 2001, he took a sabbatical from healthcare to serve as a development officer in missions in Asia. On his return in 2006, he began his current role as the Administrator of Carilion Franklin Memorial Hospital in Rocky Mount, VA, and Vice President of Carilion Clinic, the hospital's parent organization.

Bill is very involved in ACHE, serving for many years on the Board of the Central Virginia Healthcare Executives Group, an ACHE chapter, and also on the Regent's Advisory Council. In 2011, Bill was honored to receive ACHE's Regent's Award, and also the AHA's Grassroots Champion award for his healthcare advocacy work in Virginia and Nationally. Most recently, Bill was honored by the American...
Red Cross of the Roanoke Valley as his region's "Medical Hero" for work over the past eight years to expand primary care access in Franklin County. He has worked with Carilion's Family & Community Medicine department to attract and retain new primary care providers to the County. He also serves on the board of the Free Clinic of Franklin County, which recently opened a new $1M facility in the county seat of Rocky Mount. Jacobsen says, "I fondly remember my time in Richmond at VCU and still keep in contact with many of my classmates who have progressed in their work to improve the health of the communities they serve. Making a positive impact on your local community is what makes this job so satisfying and I'm thankful for the preparation our training at VCU provided to prepare me for my work here." On a personal note, Bill and his wife Jane live in Burnt Chimney, Virginia, near Smith Mountain Lake, and have two grown children, Jake (26) and Annie (22). Bill is also an active Rotarian and serves on many local and international boards.

Members of the Class of 2014 have departed for their 2014-15 residencies in the following organizations around the country:

- Bon Secours HealthSource - Richmond, VA
- Bon Secours Mary Immaculate - Newport News, VA
- Bon Secours Maryview Medical Center - Portsmouth, VA
- Bon Secours St. Mary’s Hospital - Richmond, VA
- Carilion Clinic/Carilion Health System - Roanoke, VA
- Carolinas Medical Center - Concord, NC
- Cleveland Clinic - Cleveland, OH
- Community Health Systems – Southside Regional Medical Center - Petersburg, VA
- Emory Clinic - Atlanta, GA
- HCA Continental Division – Denver, CO
- Health Diagnostic Laboratory Inc. - Richmond, VA
- Lifepoint- Raleigh General Hospital - Beckley, WV
- McGuire VA Medical Center - Richmond, VA
- MCV Physicians - Richmond, VA
- Palmetto Health - Columbia, SC
- Piedmont Healthcare - Atlanta, GA
- Riverside Health System - Newport News, VA
- Saint Francis Hospital & Medical Center - Hartford, CT
- Salem VA Medical Center - Salem, VA
- Sentara Health Plans - Norfolk, VA
- Sutter Health - Sacramento, CA
- The Hermitage at Cedarfield - Richmond, VA
- University of Colorado Hospital - Aurora, CO
Herman Mullins Award for Outstanding Management Study
Lauren Steckler

A.D. Williams Scholarship
MHA
Cameron Atkins
Alexander Brings
Kathryn Pierce
Gabriella Pinto-Coelho
Andrew Spicknall
Aaron Wesselman

MSHA
Jennifer Tessendorf
Karen Savage
Meredith Mooresfield
Geoffrey Chesnutt
Nitin Kalra
Alissa Voils

Donald J. Romano Prize
Aaron Wesselman

Student of the Year
Joanna Fowler

J. Stephen Lindsey Scholarship - Class of 2015
Alexander Brings

Stuart D. Ogren Scholarship – Class of 2016
Erin Nelson
Joanna Fowler
Brent Palmer
Krystal Johnson

Carl R. Fischer Endowed Scholarship—Class of 2015
Emily Hostetter
Amos Mburu
Andrew Markow

William “Ham” Flannagan Award—Class of 2015
Andy Spicknall
Aaron Wessel
Eric Kaplan

Elmer Lee Farnsworth Scholarship—Class of 2015
Andy Spicknall

Kenneth R. White Scholarship—Class of 2015
Kathryn Pierce

E.L. Derring Scholarship—Class of 2015
Cameron Atkins

Faculty of the Year
Robert Weisberger, MD, MSHA

Jerry L. Norville Award for Outstanding Educator
Dolores Clement, Dr.P.H., FACHE
Charles P. Cardwell Professor

HCA Scholars

Class of 2015
Class of 2016
Michael Baird
Meghan Wilson
Alex Brings
Rupal Wadhawan
William Clinton
Michael Hanson
Deanna Stovicek
Kate Hillier

Bon Secours Scholarship—Class of 2015
Bailee Bannon
Laura Pincus

Sherry Kohlenberg Scholarship—Class of 2015
Caitlin High

James Fleetwood Memorial Scholarship
Class of 2016
Sweta Barot
David Carter
Allison Fisher
Jeffrey Gill
Scott Godbout
Akash Jassal
Alan Lee
Yvonne Nguyen
Ankur Patel
Richard Shrum
Elizabeth Veasey
Gabriela Wechsler

Class of 2005 Scholarship
Jessica Lewis

Class of 2006 Scholarship
Bailee Bannon

James Begun Award—PhD
Patrick Shay

Roice Luke Scholarship - MSHA
Jocelyn Smith

Dennis Pointer Award
Yasar Ozcan, PhD

Dolores G. Clement Award for Outstanding Advising
Cindy Watts, PhD
Richard M. Bracken Chair and Chairman

Thomas C. Barker Outstanding Preceptor Award
Terika Richardson, COO,
HCA Spotsylvania Regional Medical Center
The following is a list of the AAC officers and their contact information for the period September 1, 2013 to August 31, 2014.

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